The DSLive Guide:
How to Unblock Popups

Contents:

1. Introduction

If you have blocked popups on your internet browser, you may find that when you try to view a document in DataSpace with the document viewer, you are prevented from doing so. This guide will briefly demonstrate how to 'unblock' popups on Google Chrome and Internet Explorer browsers.

2. Internet Explorer

To unblock popups in Internet Explorer, open the browser and click the **'Tools'** button in the top right hand corner (see image below).

Select **'Internet Options'** from the drop down list.
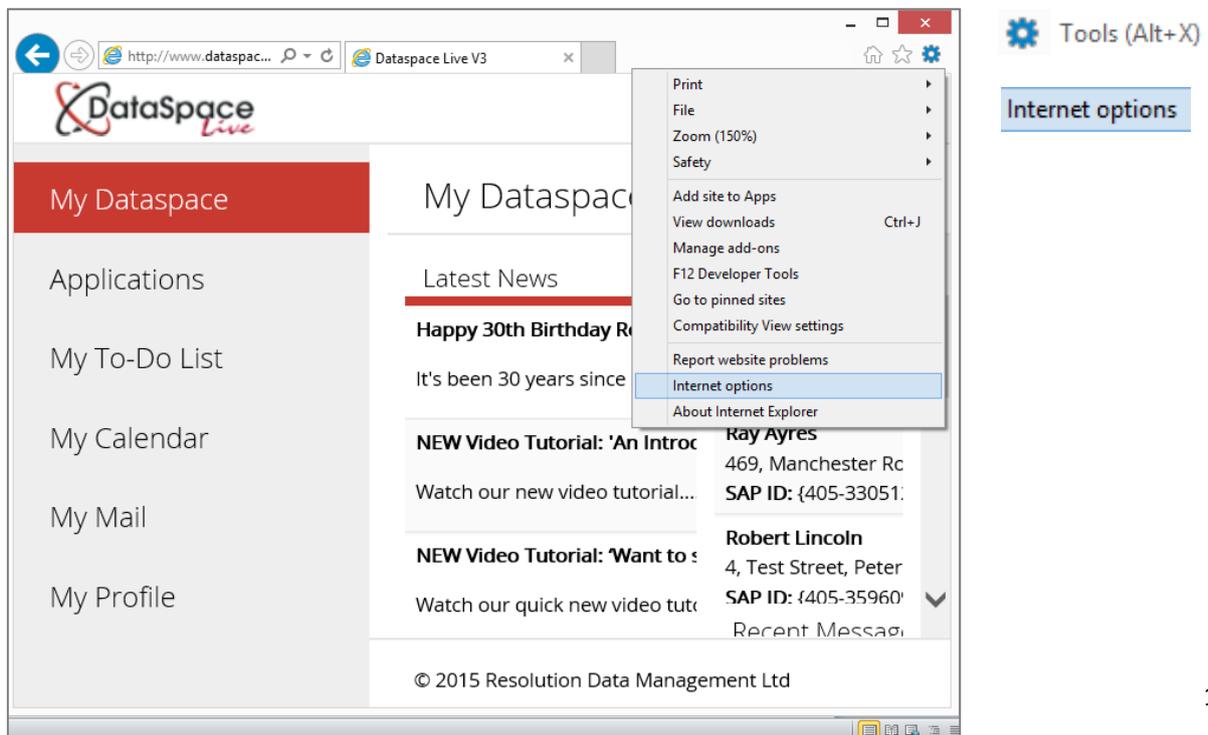
In the **'Internet Options'** window, select the **'Privacy'** tab.

If the **'Pop-up Blocker'** box is ticked, the pop-up blocker is turned on.

To unblock, press the **'Settings'** button.
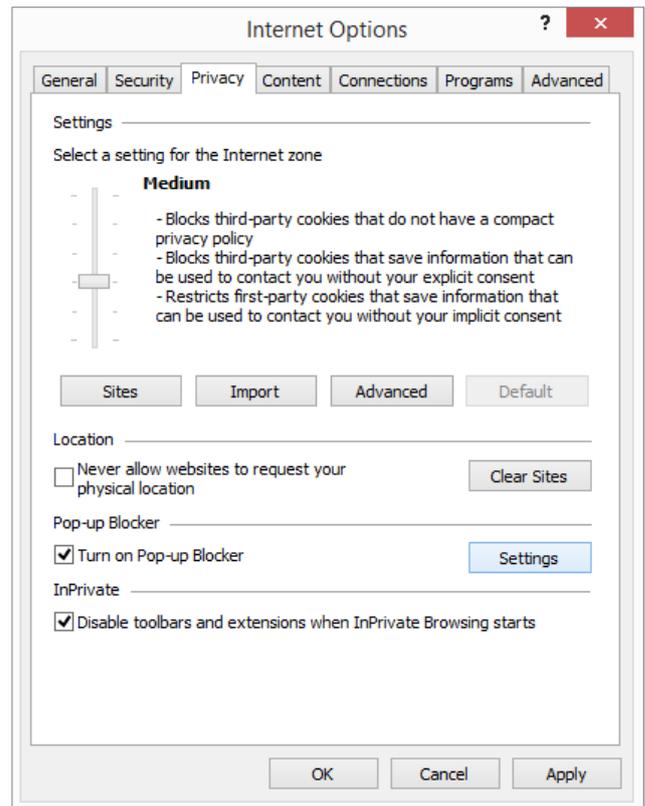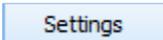
In the **'Pop-up Blocker Settings'** window, you can add a website that you wish to allow pop-ups from.

Type http://www.dataspacelive.co.uk/ into the **'Address'** field and click the **'Add'** button
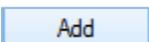
The address will appear in the **'Allowed Sites'** box below. You can remove this later again by selecting the address once in the box and clicking **'Remove'.**

Pop-ups from this DataSpace Live have now been unblocked and you can click **'Close'** at the bottom of the window.
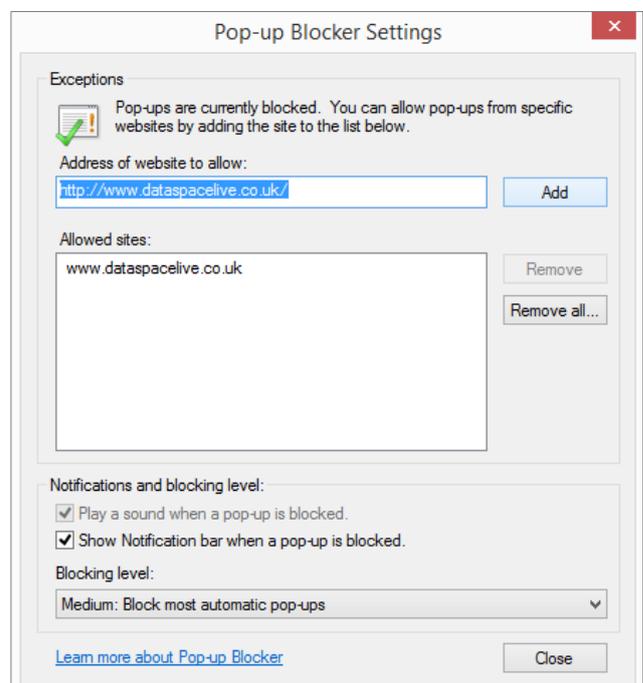
3. Google Chrome

To unblock popups in Google Chrome, open the browser and click the **'Customize and Control'** button in the top right hand corner (see image below).

Select **'Settings'** from the drop down list.

Customize and Control
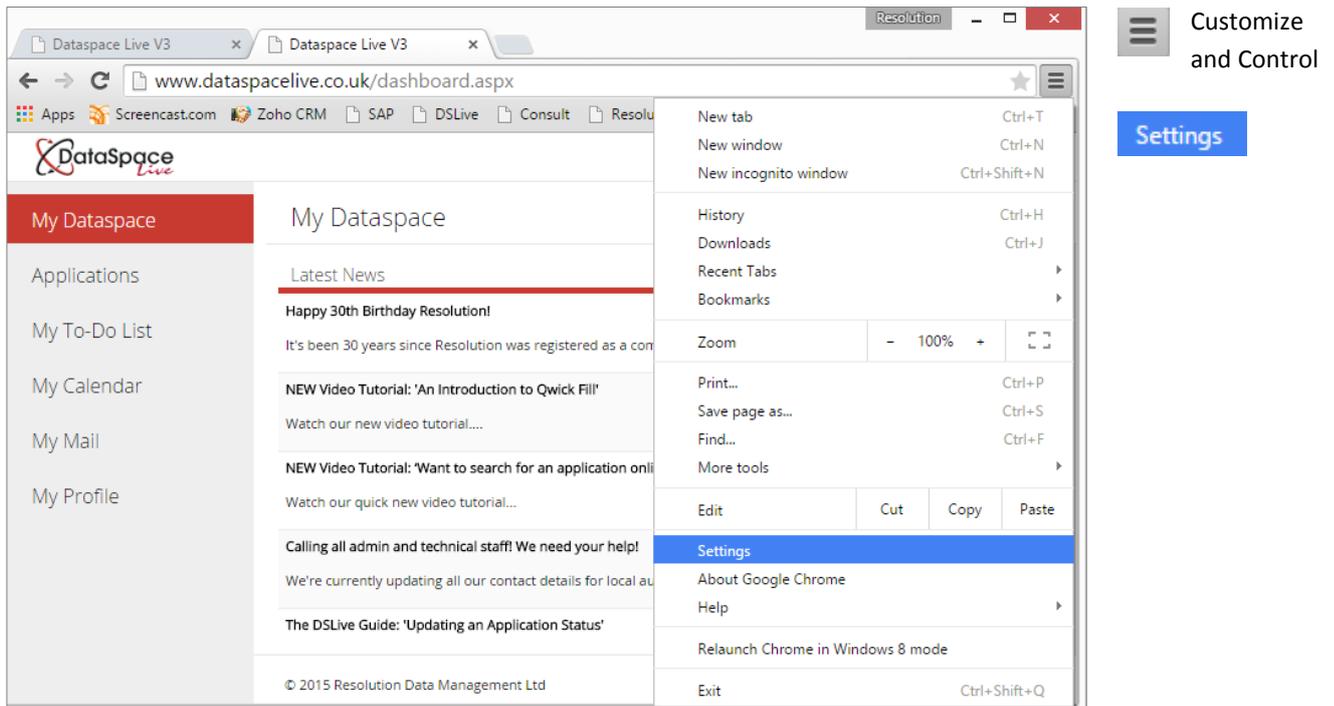
Settings

Under the **'Settings'** window scroll down to the bottom and click **'Show advanced settings'.**

Show advanced settings...
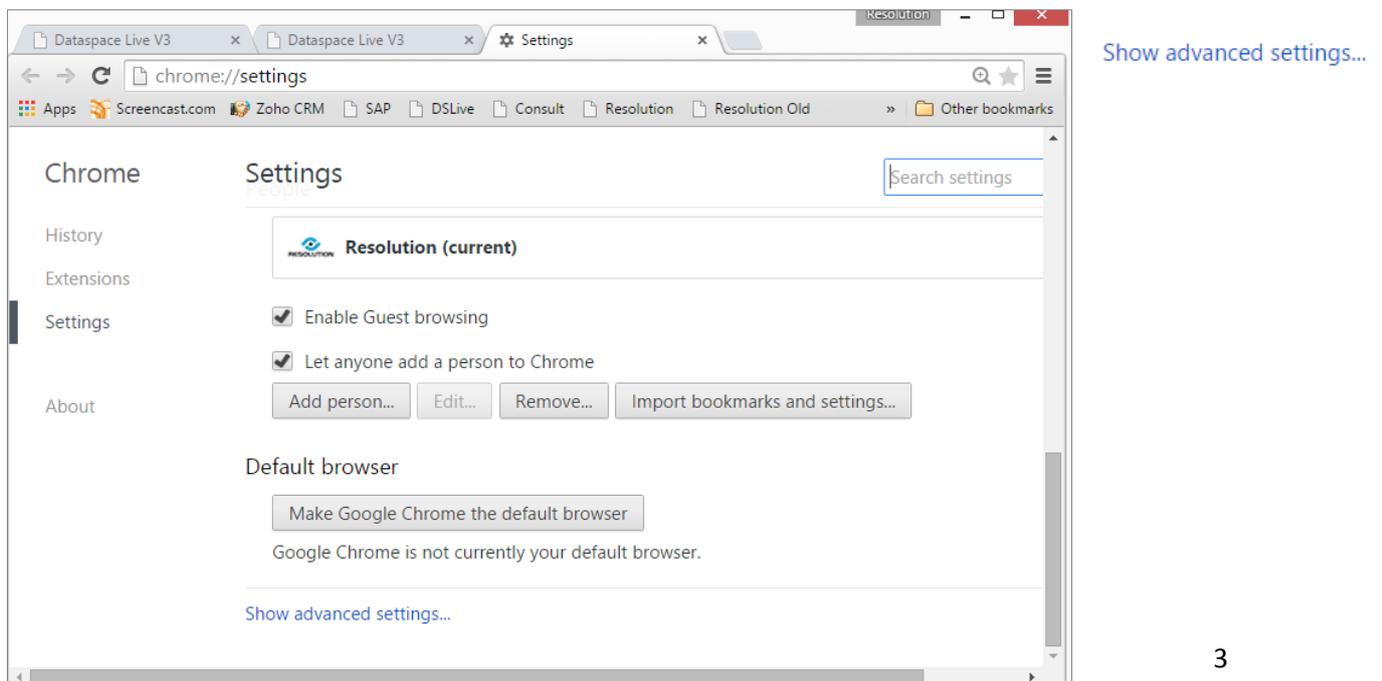
Select **'Content Settings'**

Settings

Default browser

Make Google Chrome the default browser

Google Chrome is not currently your default browser.

Privacy

Content settings...   Clear browsing data...

Google Chrome may use web services to improve your browsing experience. these services. Learn more
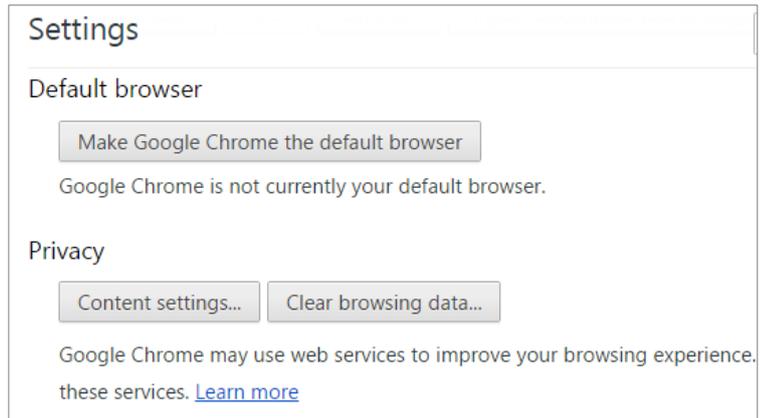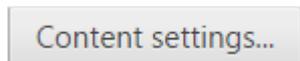
Scroll down to **'Pop-ups'**.

Under **'Pop-ups'** you will probably find the recommended setting to block popups selected.

To select which a websites you would like to allow pop-ups for select '**Manage Exceptions'**

Content settings

Manage individual plugins...

Pop-ups

○ Allow all sites to show pop-ups

● Do not allow any site to show pop-ups (recommended)

Manage exceptions...
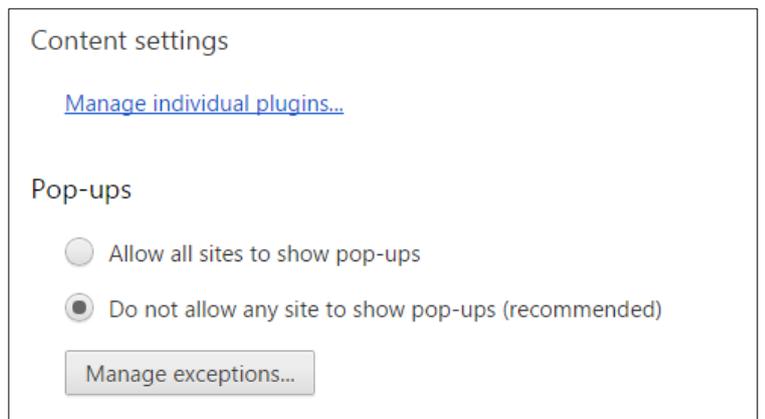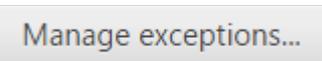
In the **'Pop-ups Exceptions'** window, you can add a website that you wish to allow pop-ups from.

Type http://www.dataspacelive.co.uk/ into the **'Hostname'** field and select **'Allow'** from the drop down **'Behaviour'** list.

Pop-up exceptions   ✕

Hostname pattern	Behavior
www.dataspacelive.co.uk	Allow

Learn more   Done
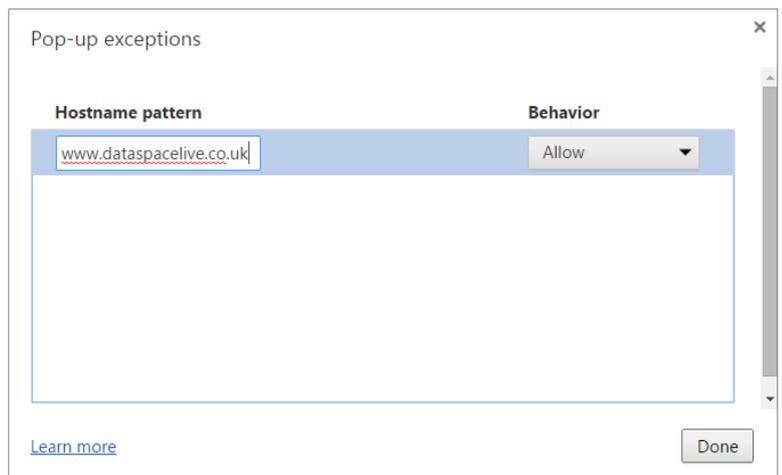
The address will appear in the **'Hostname'** box. You can remove this later again by selecting the address once in the box and changing the behaviour to **'Block'.**

Pop-ups from this DataSpace Live have now been unblocked and you can click **'Done'** at the bottom of the window.
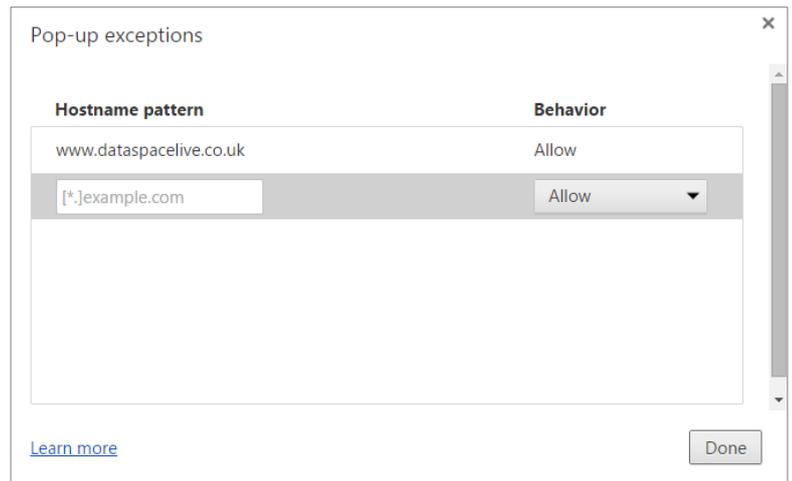
Watch this guide as a video:
http://www.screencast.com/t/mGgWVABqaN

We hope you found this guide helpful.
For help or support: helpdesk@resolutiondm.com or call 01242 260505